Responsibility and Authority Matrix for Energy-Related External Communications

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| **Potential External Interested party** | **Frontline Responsibility/Authority**  (position title) | **Back-Up Responsibility/Authority** (position title) | **Ultimate (Top-Level) Authority**  (position title) |
| Customers |  |  |  |
| Shareholders |  |  |  |
| Utility Companies |  |  |  |
| Contractors |  |  |  |
| Suppliers |  |  |  |
| Insurers |  |  |  |
| Government Regulators |  |  |  |
| Local Officials |  |  |  |
| Emergency Responders |  |  |  |
| Media (crisis) |  |  |  |
| Media (non-crisis) |  |  |  |
| Neighbors |  |  |  |
| Community |  |  |  |
| General Public |  |  |  |
| Environmental Groups |  |  |  |
| Other: |  |  |  |
|  |  |  |  |
|  |  |  |  |
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